



# Hunter Industrial Warranty Statement: Jan Fan® Industrial Air Circulators

Effective for purchases on/after 03/11/2026

Hunter Fan Company ("Hunter") offers the following warranty for the products listed below that were purchased on or after 03/11/2026. This warranty is subject to all the conditions, limitations, and exclusions contained throughout this warranty document. Thank you for choosing Hunter!

## Geographic Scope

This warranty applies to Hunter products installed anywhere in the world, provided the product was purchased from Hunter or an authorized Hunter reseller or distributor and installed in accordance with Hunter instructions. Nothing in this warranty limits or excludes any statutory rights you may have under applicable law, which may provide additional or different protections.

## Products Covered and Warranty Period

Coverage when properly installed/operated per Hunter instructions:

| Product Models                             | Limited Warranty (Years)* |
|--------------------------------------------|---------------------------|
| 12" JAN FAN #JF-12F                        | 2 Years                   |
| 18" JAN FAN #JF-12F                        | 2 Years                   |
| 36" JAN FAN DRUM FAN #JF-DRUM36            | 2 Years                   |
| 42" JAN FAN DRUM FAN #JF-DRUM42            | 2 Years                   |
| All other Jan Fan® models not listed above | 5 Years                   |

## Accessories Purchased separately

| Product Models    | Limited Warranty (Years)* |
|-------------------|---------------------------|
| Jan Fan® Filter   | N/A                       |
| Mounting Hardware | 1 Year                    |
| LED Light Kit     | 1 Year                    |

\*Warranty coverage begins on the earlier of (i) the date the product is purchased or (ii) forty-five (45) days from the date the product is delivered to the distributor.

Note: Installing a replacement part does not extend or reset the overall warranty period; the replacement part carries only the standalone coverage listed above.

## What is Covered?

This warranty covers defects in materials or workmanship, as determined solely by Hunter, under normal use when the fan and other components are installed and operated correctly according to Hunter's written installation and operation instructions.

## Who is Covered and When Does Coverage Start?

Hunter grants this warranty to the original purchaser and subsequent owners so long as the fan remains at the original installation site. Warranty coverage begins when the fan or Hunter replacement part is installed or 45 days from when the fan or Hunter replacement part was purchased – whichever date is earlier.

## What Will Hunter Do for You?

At Hunter's sole discretion, Hunter will offer one of the following options during the warranty period if Hunter determines that there is a defect in material or workmanship of one or more components:

- Repair or replace the defective component;
- Repair or replace the entire product; or
- Refund the purchase price of the defective product or component

\* If no replacement product or part can be provided, Hunter may supply a comparable or superior replacement at its sole discretion.

Hunter reserves the right to use refurbished components for warranty work. Hunter may require the return of defective parts or products using a return goods authorization number. Failure to return requested components within forty-five (45) days may result in invoicing for the replacement. You are responsible for packaging returned items to prevent shipping damage.

If Hunter determines that no defect exists, the return will be subject to Hunter's return policies, including restocking fees and shipping charges.

If a product has been discontinued and cannot be replaced, Hunter may issue a prorated refund based on years of use, declining annually from the purchase price.

## Labor

Except where expressly stated otherwise, labor is not covered. This warranty does not include any costs associated with installing, removing, reinstalling, or servicing the product, including electrician fees, lift rental, or related charges.

## How to Obtain Warranty Coverage?

If the product is not operating properly, turn it off immediately.

Proof of purchase is required. The original purchaser must present a sales receipt or other documentation establishing the purchase date.

Report possible defects to Hunter within thirty (30) days of discovery.

For support in the United States and Canada, contact the Hunter Industrial Division online at: [www.hunterfan.com/pages/industrial-contact-us](http://www.hunterfan.com/pages/industrial-contact-us) or by phone at 1-844-591-FANS (3267).

For international support, contact your local Hunter representative.

Do not ship any product or parts without prior authorization. Unauthorized deliveries will be refused.

You are responsible for shipping costs unless Hunter determines that the returned item contains a covered defect, in which case freight charges will be credited.

## Your Responsibilities

To maintain warranty coverage, you must:

- Install the product per Hunter instructions and applicable laws and codes;
- Use licensed or qualified electrical contractors when required;
- Perform maintenance per Hunter instructions;
- Follow operating guidelines;
- Use only Hunter-approved accessories and filters;
- Maintain a safe operating environment free from corrosive conditions, excessive heat, humidity, dust, or wind;
- Keep the product at its original installation site; and
- Clean fan blades and guards annually at a minimum.

Only Jan Fan® filters may be used. Use of other filters may void the warranty.

## What is not Covered

This warranty does not apply to:

- Products owned by anyone other than the original purchaser;
- Products without proof of purchase;
- Products purchased from unauthorized sellers;
- Normal wear and tear;
- Cosmetic blemishes;
- Normal operating sounds;
- Adverse site conditions;
- Refurbished products;
- Products damaged by misuse, abuse, improper installation, modification, improper voltage, power surges, shipping damage, lack of maintenance, unauthorized accessories, or acts of God (including floods).

No other written or oral warranties apply, and no dealer or representative is authorized to extend this warranty.

## Limitations of Liability

ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR ANY CLAIM SHALL BE LIMITED TO THE REMEDIES SET FORTH HEREIN. HUNTER FAN COMPANY SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS, WHETHER ARISING FROM BREACH OF WARRANTY, CONTRACT, OR OTHERWISE.

Some jurisdictions do not allow exclusions or limitations of incidental or consequential damages, so this limitation may not apply to you.

ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY.

Some jurisdictions do not allow limitations on implied warranty duration, so this limitation may not apply to you.

## How Does Local Law Affect Warranty Coverage

This warranty gives you specific legal rights. You may also have other rights which vary by jurisdiction.